

## Telesoft Services

# Telesoft Managed Threat Detection

## At a Glance

- Reduce time your internal teams take responding to cyber incidents
- Investigate high priority alerts
- Get custom notifications to keep you fully informed
- Receive execution summaries on threats in your environment and global trends

## 24/7 SOC SUPPORT

*For Security Analysts*

### Cyber Criminals Never Sleep

Maintaining an efficient full-time security program is an ongoing challenge. Threat actors are agile and stealthy, and attacks will often take advantage of holidays or weekends to infiltrate with minimum risk of detection and maximum impact.

Telesoft automates the processes involved in investigating and containing an attack, but for the highest priority alerts you want to get a human team informed and involved as quickly as possible to remediate the situation - whenever an attack strikes.

### Investigate Every High-Priority Alert

Augment your team's investigation efforts with 24/7 Managed Threat Detection. Let analysts in the global Telesoft Security Operations Centre (SOC) triage the high priority detection alerts within your digital ecosystem and notify you immediately when an incident requires action.

While targeted autonomous response actions contain the suspicious event to buy you time, the SOC helps investigate the alert and jumpstart the remediation process, boosting your security team with additional support and expertise when they most need it.



## Tailored to your Challenges

### Fast-Moving Attacks

In an increasingly sophisticated era of cyber-attacks, enlist expert help to triage the most complex and stealthy threats surfaced by Telesoft.

### Plug Security Gaps

Augment your team when you need it most, giving you the added investigative power of a 24/7 SOC without the associated overheads of maintaining an in-house operation.

### Jumpstart Remediation

Telesoft Managed Detection reduces the time your internal SOC must spend investigating and documenting an incident, shifting the focus to remediating and removing the threat long-term.

*Telesoft Managed Threat Detection service proactively alerts us to significant events that require immediate attention. This prioritises our triage of suspected events and allows our internal teams to respond immediately.*

**Chief Information Security Officer**

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**What Telesoft Delivers:**

**High Priority Investigations**

High-fidelity Telesoft alerts in your environment - those which are strong indicators of an emerging attack - are funnelled directly into the global Telesoft SOC for triage and assessment by our expert team of Cyber Analysts.

**Rapid Triage**

While the threat is contained - either by your team or autonomous action from Telesoft - alerts are rapidly triaged by the SOC. Our Cyber Analysts will empower you with necessary intelligence about the threat from their investigations, as well as provide recommendations to help with remediation.

**Custom Notifications**

Fully triaged alerts are communicated via email, automated phone call or SMS, so even if an incident occurs in the middle of the night, you'll be notified immediately and can take action.

**24/7 SOC Expertise**

Telesoft's global SOC provides a follow-the-sun model for every Telesoft Managed Threat Detection customer, manned by our world-class Cyber Analysts. Our R&D team frequently update this services to ensure the SOC can quickly respond to new and never-before-seen threats. You'll also receive an executive summary of your investigations, time saved, global trends and case studies.

**Why Telesoft:**

**Fast-Moving Attacks**

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**Plug Security Gaps**

Augment your team when you need it most, giving you the added investigative power of a 24/7 SOC without the associated overheads of maintaining an in-house operation.

**Jumpstart Remediation**

Telesoft Managed Detection reduces the time your internal SOC must spend investigating and documenting an incident, shifting the focus to remediating and removing the threat long-term.



**Defend your Entire Digital Estate:**



Network



Cloud



On-Premise



Endpoint



Mobile



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